

**Information provided in accordance with Article 13 of the  
General Data Protection Regulation (GDPR) 2016/679**

Dear Customer,

the company/enterprise Triveneta Impianti Srl as Data Controller wishes to inform you that, in compliance with Article 13 of EU Regulation 2016/679, your data will be processed in the manner and for the purposes set out below.

DATA CONTROLLER is the undersigned company/company Triveneta Impianti Srl with headquarters in Castel D'Azzano (VR) - 37060 - Via Scopella, 22 - Phone: 045-518747 - E-mail: sales@trivenetaimpianti.com.

**DATA PROCESSED, PURPOSE AND LEGAL BASIS FOR PROCESSING**

As part of the activity, personal identification data, such as first and last name, social security number, address, telephone/fax, e-mail, bank and payment references, are processed for the following purposes:

1. To fulfill pre-contractual and contractual obligations related to the requested service;
2. Fulfill obligations under laws or regulations, EU legislation, requests from the judicial authority;
3. to send, in accordance with Article 130, paragraph 4 of Legislative Decree 196/2003 (the "Privacy Code"), marketing communications about services or products similar to those covered by the Contract, by e-mail, it being understood that, at any time, the Interested Party will have the possibility to object to the sending of such communications;
4. only with specific consent, for marketing purposes

The legal basis that legitimizes the processing of data in point 1. is the performance of the contract to which the customer is a party, or the performance of pre-contractual activities at the customer's request; for point 2. the legal basis is the fulfillment of legal or regulatory obligations; for point 3. the legal basis is the pursuit of the legitimate interest of the data controller, and do not require the consent of the data subjects. In any case, in accordance with the GDPR, the Company has carried out a thorough balancing of interests aimed at protecting and guaranteeing the privacy and fundamental rights of data subjects. For item 4., otherwise, the legal basis is the consent freely given by the Client.

**NATURE OF CONTRIBUTION**

The provision of personal data related to processing is optional in nature. However, partial or total failure to provide data may result in the partial or total impossibility of establishing or continuing the relationship with the Client, in so far as such data are necessary for the execution of the same.

The provision of data for marketing purposes is also optional. The customer may therefore decide not to provide any data or to deny later the possibility of processing data already provided: in this case, he/she will not be able to receive newsletters, commercial communications and advertising material in general inherent to the services offered by the Owner.

**RECIPIENTS OR POSSIBLE CATEGORIES OF RECIPIENTS OF PERSONAL DATA**

The processing of customer data is carried out by the Owner's internal staff (employees, collaborators, etc.) identified and authorized for processing in accordance with instructions that are given in compliance with current privacy and data security regulations.

Where necessary for the purposes listed above, the Customer's personal data may be processed by third parties appointed as Data Processors (pursuant to Article 28 of the GDPR) or "autonomous" Data Controllers, namely:

- by professionals, companies, associations or professional firms that provide the Holder with assistance or advice for operational, administrative, accounting, tax purposes;
- by all Public Institutions established by law and more generally by all Entities established by current accounting and tax regulations as recipients of mandatory communications;
- by banking institutions for collections and payments as well as by any professionals, for handling payments through credit cards or electronic payment instruments in general, postal couriers and for any debt collection:

In any case, the Client's personal data are not subject to dissemination.

**TRANSFER OF DATA TO A THIRD COUNTRY OR INTERNATIONAL ORGANIZATIONS**

As part of the management of the contractual relationship, no transfer of Customer data to third countries outside the EU or to international organizations is planned.

#### DATA RETENTION PERIOD

For the purposes referred to in points 1., 2. and 3. above, the customer's personal data will be processed and stored by the Owner for the entire duration of the contractual relationship and, upon its termination for whatever reason, for the time stipulated by current accounting, tax, civil and procedural regulations.

For the purposes of 4. above, the customer's personal data will be processed and stored by the Controller for up to two years or until the customer withdraws consent or until the customer exercises his or her right to erasure of personal data.

#### RIGHTS OF THE DATA SUBJECT

In your capacity as a Data Subject and in relation to the processing operations described in this Notice, you have the rights set forth in Articles 7, 15 to 21 and 77 of the GDPR and, in particular, the:

- Right of access - Article 15 GDPR: the right to obtain confirmation as to whether or not personal data concerning the Client is being processed and, if so, to obtain access to such personal data, including a copy thereof;
- Right of rectification - Article 16 GDPR: Right to obtain, without undue delay, rectification of inaccurate personal data concerning the Client and/or supplementation of incomplete personal data;
- Right to erasure (right to be forgotten) - Article 17 GDPR: the right to obtain, without undue delay, the erasure of personal data concerning the Client;
- Right to restriction of processing - Article 18 GDPR: right to obtain restriction of processing, when: the Data Subject disputes the accuracy of the personal data, for the period necessary for the Data Controller to verify the accuracy of such data; the processing is unlawful and the Data Subject objects to the deletion of the personal data and instead requests that its use be restricted; the personal data is necessary for the Data Subject to establish, exercise or defend a right in court; the Data Subject has objected to the processing pursuant to Art. 21 GDPR, during the period pending verification as to whether the Data Controller's legitimate reasons prevail over those of the Data Subject;
- Right to data portability - Article 20 GDPR: the right to receive, in a structured, commonly used and machine-readable format, personal data concerning the Client provided to the Data Controller and the right to transmit it to another Data Controller without hindrance, if the processing is based on consent and is carried out by automated means. In addition, the right to have the Client's personal data transmitted directly to another Controller if this is technically feasible;
- Right to object - Article 21 GDPR: the right to object, at any time on grounds relating to your particular situation, to the processing of personal data concerning you based on the lawful condition of legitimate interest or the performance of a task carried out in the public interest or in the exercise of official authority, including profiling, unless there are legitimate grounds for the Controller to continue the processing that override the interests, rights and freedoms of the Data Subject or for the establishment, exercise or defense of a legal claim. In addition, the right to object at any time to the processing if personal data are processed for direct marketing purposes, including profiling, insofar as it is related to such direct marketing;
- Right of Revocation - Article 7 GDPR: The Client has the right to revoke his/her consent at any time. Revocation of consent does not affect the lawfulness of the processing based on the consent before revocation;
- Right to Complaint - Article 77 GDPR: The Client has the right to lodge a complaint with the Italian Data Protection Authority, Piazza Venezia 11, 00187, Rome (RM).

The Customer may at any time exercise its rights by sending a registered letter with return receipt to: Triveneta Impianti Srl - Via Scopella, 22 - 37060 Castel d'Azzano (VR) or an e-mail to: [sales@trivenetaimpianti.com](mailto:sales@trivenetaimpianti.com)

The exercise of rights by the Client is free of charge in accordance with Article 12 GDPR. However, in the case of requests that are manifestly unfounded or excessive, including due to their repetitiveness, the Controller may charge the Client a reasonable fee in light of the administrative costs incurred in handling his request, or deny satisfaction of his request.